

Agenda

Licensing Sub-Committee Meeting

Date: Tuesday, 26 March 2024

Time 11.00 am

Venue: Council Chamber, Swale House, East Street, Sittingbourne, ME10 3HT*

Membership:

Councillors Derek Carnell, Carole Jackson and Chris Palmer

Quorum = 3

Pages

Information about this meeting

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- (d) Anyone unable to use the stairs should make themselves known during this agenda item.

- 2. Apologies for Absence
- 3. Notification of Chair and Outline of Procedure
- 4. Declarations of Interest

Councillors should not act or take decisions in order to gain financial or other material benefits for themselves, their families or friends.

The Chair will ask Members if they have any disclosable pecuniary interests (DPIs) or disclosable non-pecuniary interests (DNPIs) to declare in respect of items on the agenda. Members with a DPI in an item must leave the room for that item and may not participate in the debate or vote.

Aside from disclosable interests, where a fair-minded and informed observer would think there was a real possibility that a Member might be biased or predetermined on an item, the Member should declare this and leave the room while that item is considered.

Members who are in any doubt about interests, bias or predetermination should contact the monitoring officer for advice prior to the meeting.

- 5. Consideration of an application for the grant of a new premises licence under the Licensing Act 2003 3 - 50

Issued on Monday, 18 March 2024

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**Chief Executive, Swale Borough Council,
Swale House, East Street, Sittingbourne, Kent, ME10 3HT**

Licensing Sub-Committee	
Meeting Date	Tuesday 26 March 2024 at 11:00am
Report Title	Consideration of an application for the grant of a new premises licence under the Licensing Act 2003
Premises	Lounge – 13 Market Place Faversham Kent ME13 7AF
Lead Officer	Mohammad Bauluck, Licensing Officer
Classification	Open
Recommendations	1. Members are requested to determine the application on its merits

1 Purpose of Report and Executive Summary

- 1.1 The report advises Members of an application for a premises licence to be granted under the Licensing Act 2003 in respect of which representations objecting to the application have been made by two (2) interested parties and representations in support of the application have been made by two (2) parties.

2 Background

- 2.1 The Licensing Sub-Committee is asked to determine an application for the grant of a new premises licence under the Licensing Act 2003 in respect of premises at Lounge of 13 Market Place Faversham Kent ME13 7AF
- 2.2 The Licensing Act 2003 (the 2003 Act) requires the Council (as licensing authority) to carry out its various functions so as to promote the following four licensing objectives:
- the prevention of crime and disorder
 - the protection of public safety
 - the prevention of public nuisance
 - the protection of children from harm
- 2.3 The 2003 Act requires the council to publish a 'Statement of Licensing Policy' that sets out the policies the council will generally apply to promote the licensing objectives when making decisions on applications made under the Act. The council first adopted its Statement of Licensing Policy in 2004 and it has been regularly reviewed in line with legislative requirements ever since. The latest policy was adopted on 1 April 2021. The Policy will be available at the meeting for reference purposes.
- 2.4 Under the 2003 Act, licensing authorities must, in carrying out their functions, have regard to guidance issued by the Secretary of State under section 182. The Guidance cannot anticipate every possible scenario or set of circumstances that

may arise. Provided that the licensing authority has properly understood and considered the Guidance, it may depart from it when it has reason to do so. However, as the licensing authority is under a duty to have regard to the Guidance, it will need to give full reasons for any departure from it. This would be a key consideration for the courts should departure from the Guidance result in a determination which gives right to an appeal or judicial review. The Guidance will be available at the meeting for reference purposes.

- 2.5 A copy of the council's approved procedure for hearings of the Licensing Sub-Committee in relation to an application, along with a copy of the Hearings Regulations has been circulated to all parties prior to the meeting.
- 2.6 The Licensing Authority must, under the Act, refer any application for hearing to the Licensing Sub-Committee where relevant representations are made by a responsible authority or an interested party.
- 2.7 The Licensing Sub-Committee is reminded that the Human Rights Act 1998 guarantees the right to a fair hearing for all parties in the determination of their civil rights. The Act also provides for the protection of property which may include licences in existence and the protection of private and family life.

3 The Application

- 3.1 On 6 February 2024 an application was received from Loungers UK Ltd for the grant of a premises licence under section 17 of the Licensing Act 2003. Winckworth Sherwood LLP are the agent and solicitors for this application.
- 3.2 The application is for:
A food led cafe bar to be located on 13 Market Place, Faversham, ME13 7AF.
 - 1. To allow the sale of alcohol to between the hours of 10:00 and 24:00 daily for consumption on and off the premises.
 - 2. The provision of late-night refreshment between the hours of 23:00 and 00:30 Daily indoors and outdoors.
 - 3. Opening hours from 08:00 and 00:30 daily.Non-standard timings and conditions are detailed on the application form at Appendix I.
- 3.3 Part M of the statutory application form asks applicants to describe the steps they intend to take to promote the four licensing objectives. Where an application has been properly made and no responsible authority or other person has made a relevant representations, or where representations are made and subsequently withdrawn, these proposals are 'converted' in the form of clear and enforceable

licence conditions which, together with the Mandatory Conditions, make up the premises licence.

- 3.4 A copy of the application is shown as **Appendix I**. A copy of the plans for the premises are shown at **Appendix II**.

4 Representations

- 4.1 There was a consultation period of 28 days which ended on 5 March 2024.
- 4.2 At any stage during the 28-day consultation period a responsible authority, a Councillor or an interested party, may make representations provided that the grounds are relevant to the licensing objectives and are not deemed to be vexatious, frivolous or repetitive.
- 4.3 Representations from responsible authorities:
- Kent and Medway Fire and Rescue Service – No representations.
 - Kent County Council Trading Standards – No representations
 - Kent County Council Services Children and Families – No representations
 - Kent County Council Public Health – No representations
 - Environmental Health, Swale BC – No representations
 - Swale Borough Council Planning Area Team – No representations
 - Kent Police – No representations
- 4.4 There have been two (2) representations from members of the public objecting to the application. The representations are made on the basis of the licensing objective of crime and disorder and prevention of public nuisance. These are shown at **Appendix III**.
- 4.5 There have been two (2) representations in support of the application received from members of the public. These are shown at **Appendix IV**.

5. Discussions after Consultation period

The Solicitor to the applicant has sent an information pack to the interested parties to explain the concept that this premises was bringing to Faversham. Copy is attached at **Appendix V**

The applicant has also proposed a reduction in the licensable activities and opening hours.

New Proposed Hours

Sale of alcohol Monday – Sunday 10:00 – 00:00

Opening hours Monday – Sunday 08:00 – 00:00

Late Night refreshment – Monday to Sunday – 23:00 – 00:00

6. Policy considerations

The following provisions of the Secretary of State's Guidance apply to this application:

Chapter 2 – The licensing objectives

Chapter 8 – Applications for premises licences

Chapter 9 – Determining applications

Chapter 10 – Conditions attached to Premises Licences

The following paragraphs of the Council's Statement of Licensing Policy apply to this application:

Sections 3.1 to 3.14.4 – These sections set out the Council's approach with regard to licensing and details other mechanisms to deal with potential problems.

Section 2.1 to 2.8 – These sections set out the four licensing objectives and identifies matters that may be relevant to the promotion of each licensing objective.

Section 8 relating to new premises licence applications

Section 17 relating to conditions

7 Determining the application – Options of the Sub-Committee

7.1 Members are asked to determine which of the following options they deem appropriate:

- (i) grant a licence as applied for
- (i) grant a licence subject to conditions consistent with the Operating Schedule modified to such an extent as considered appropriate for the promotion of the licensing objectives and any mandatory conditions
- (ii) grant a licence but excluding any of the licensable activities applied for
- (iii) grant a licence but refusing to specify a designated premises supervisor
- (iv) reject the application

- 7.2 Members of the Licensing Sub-Committee are reminded of their duty under Section 17 of the Crime and Disorder Act 1998 to consider the crime and disorder implications of their decisions and the Licensing Authority’s responsibility to so-operate in the reduction of crime and disorder in the Borough.

8 Implications

Issue	Implications
Corporate Plan	There are direct links to Priority 3 – 3.4 Ensure that the council plays a proactive role in reducing crime and antisocial behaviour.
Financial, Resource and Property	None unless there is an appeal to Magistrates’ Court which proves to be successful and which could therefore result in costs being awarded against the Council.
Legal and Statutory	<p>The Licensing Sub-Committee must carry out its functions with a view to promoting the four licensing objectives.</p> <p>The procedure for dealing with new premises licence applications is set out in the Licensing Act 2003.</p> <p>Schedule 5 of the Licensing Act 2003 deals with appeals. Any party to the application has the right to appeal the decision of the Licensing Sub Committee. Such appeal must be made to a Magistrates’ Court within 21 days of the Appellant being notified of the decision.</p>
Crime and Disorder	<p>The council has a duty under section 17 of the Crime and Disorder Act 1998 to consider the crime and disorder implications of their decisions and the Licensing Authority’s responsibility to co-operate in the reduction of crime and disorder in the Borough.</p> <p>Section 17 of the Crime and Disorder Act 1998 states “Without prejudice to any other obligation imposed on it, it shall be the duty of each authority to which this section applies to exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent crime and disorder in its area”</p>
Environmental Sustainability	No implications
Health and Wellbeing	No implications
Safeguarding of Children, Young People and Vulnerable Adults	Premises Licence Holders must be ‘fit and proper’ to operate licensed premises responsibly and uphold the licensing objectives which include ‘protection of children from harm’

Risk Management and Health and Safety	Departure from the Guidance and Statement of Licensing Policy could lead to an increased risk of appeal. Similarly, if any decision made is not evidence based and proportionate
Equality and Diversity	No implications
Privacy and Data Protection	Normal privacy and data protection rules apply.

9 Appendices

9.1 The following documents are to be published with this report and form part of the report:

- **Appendix I:** Application form
- **Appendix II:** Plan of premises
- **Appendix III:** Representations against the application
- **Appendix IV:** Representations in support of the application
- **Appendix V:** Information pack sent to Interested Parties.

10 Background Papers

The Licensing Act 2003

Guidance issued under Section 182 of the Licensing Act 2003 (as amended)

Swale BC Statement of Licensing Policy

Section 1 of 21

You can save the form at any time and resume it later. You do not need to be logged in when you resume.

System reference

Not Currently In Use

This is the unique reference for this application generated by the system.

Your reference

TLV/41074/288

You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.

Are you an agent acting on behalf of the applicant?

- Yes No

Put "no" if you are applying on your own behalf or on behalf of a business you own or work for.

Applicant Details

* First name

Loungers UK Ltd

* Family name

Loungers UK Ltd

* E-mail

tvlahovic@wslaw.co.uk

Main telephone number

Include country code.

Other telephone number

- Indicate here if the applicant would prefer not to be contacted by telephone

Is the applicant:

- Applying as a business or organisation, including as a sole trader
 Applying as an individual

A sole trader is a business owned by one person without any special legal structure. Applying as an individual means the applicant is applying so the applicant can be employed, or for some other personal reason, such as following a hobby.

Applicant Business

Is the applicant's business registered in the UK with Companies House?

- Yes No

Note: completing the Applicant Business section is optional in this form.

Registration number

04595806

Business name

Loungers UK Ltd

If the applicant's business is registered, use its registered name.

VAT number

- N/A

Put "none" if the applicant is not registered for VAT.

Legal status

Private Limited Company

Continued from previous page...

Applicant's position in the business

Home country

The country where the applicant's headquarters are.

Registered Address

Address registered with Companies House.

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Agent Details

* First name

* Family name

* E-mail

Main telephone number

Include country code.

Other telephone number

Indicate here if you would prefer not to be contacted by telephone

Are you:

- An agent that is a business or organisation, including a sole trader
- A private individual acting as an agent

A sole trader is a business owned by one person without any special legal structure.

Agent Business

Is your business registered in the UK with Companies House? Yes No

Note: completing the Applicant Business section is optional in this form.

Registration number

Business name

If your business is registered, use its registered name.

VAT number

Put "none" if you are not registered for VAT.

Legal status

Continued from previous page...

Your position in the business

Home country

The country where the headquarters of your business is located.

Agent Registered Address

Address registered with Companies House.

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Section 2 of 21

PREMISES DETAILS

I/we, as named in section 1, apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in section 2 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003.

Premises Address

Are you able to provide a postal address, OS map reference or description of the premises?

- Address OS map reference Description

Postal Address Of Premises

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Further Details

Telephone number

Non-domestic rateable value of premises (£)

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APPLICATION DETAILS

In what capacity are you applying for the premises licence?

- An individual or individuals
- A limited company / limited liability partnership
- A partnership (other than limited liability)
- An unincorporated association
- Other (for example a statutory corporation)
- A recognised club
- A charity
- The proprietor of an educational establishment
- A health service body
- A person who is registered under part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales
- A person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 in respect of the carrying on of a regulated activity (within the meaning of that Part) in an independent hospital in England
- The chief officer of police of a police force in England and Wales

Confirm The Following

- I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities
- I am making the application pursuant to a statutory function
- I am making the application pursuant to a function discharged by virtue of His Majesty's prerogative

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NON INDIVIDUAL APPLICANTS

Provide name and registered address of applicant in full. Where appropriate give any registered number. In the case of a partnership or other joint venture (other than a body corporate), give the name and address of each party concerned.

Non Individual Applicant's Name

Name

Details

Registered number (where applicable)

Description of applicant (for example partnership, company, unincorporated association etc)

Continued from previous page...

Company

Address

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Contact Details

E-mail

Telephone number

Other telephone number

* Date of birth / /
dd mm yyyy

* Nationality [Documents that demonstrate entitlement to work in the UK](#)

Add another applicant

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OPERATING SCHEDULE

When do you want the premises licence to start? / /
dd mm yyyy

If you wish the licence to be valid only for a limited period, when do you want it to end / /
dd mm yyyy

Provide a general description of the premises

For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off- supplies you must include a description of where the place will be and its proximity to the premises.

A food led cafe bar to be located on Market Place, Faversham, ME13 7AF.

The application is for the following:

Continued from previous page...

1. To allow the sale of alcohol to between the hours of 1000 and 2400 daily for consumption on and off the premises.
2. The provision of late night refreshment between the hours of 2300 and 0030 daily.

If 5,000 or more people are expected to attend the premises at any one time, state the number expected to attend

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PROVISION OF PLAYS

[See guidance on regulated entertainment](#)

Will you be providing plays?

- Yes No

Section 7 of 21

PROVISION OF FILMS

[See guidance on regulated entertainment](#)

Will you be providing films?

- Yes No

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PROVISION OF INDOOR SPORTING EVENTS

[See guidance on regulated entertainment](#)

Will you be providing indoor sporting events?

- Yes No

Section 9 of 21

PROVISION OF BOXING OR WRESTLING ENTERTAINMENTS

[See guidance on regulated entertainment](#)

Will you be providing boxing or wrestling entertainments?

- Yes No

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PROVISION OF LIVE MUSIC

[See guidance on regulated entertainment](#)

Will you be providing live music?

- Yes No

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PROVISION OF RECORDED MUSIC

[See guidance on regulated entertainment](#)

Will you be providing recorded music?

- Yes No

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PROVISION OF PERFORMANCES OF DANCE

[See guidance on regulated entertainment](#)

Continued from previous page...

Will you be providing performances of dance?

Yes No

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PROVISION OF ANYTHING OF A SIMILAR DESCRIPTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES OF DANCE

[See guidance on regulated entertainment](#)

Will you be providing anything similar to live music, recorded music or performances of dance?

Yes No

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LATE NIGHT REFRESHMENT

Will you be providing late night refreshment?

Yes No

Standard Days And Timings

MONDAY

Start

End

Start

End

Give timings in 24 hour clock.
(e.g., 16:00) and only give details for the days
of the week when you intend the premises
to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

SUNDAY

Start

End

Start

End

Continued from previous page...

Will the provision of late night refreshment take place indoors or outdoors or both?

- Indoors Outdoors Both

Where taking place in a building or other structure tick as appropriate. Indoors may include a tent.

State type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.

State any seasonal variations

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Non-standard timings. Where the premises will be used for the supply of late night refreshments at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

The premises may remain open for the sale of alcohol and the provision of late night refreshment from the terminal hour for those activities on New Year's Eve through to the commencement time for those activities on New Year's Day.

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SUPPLY OF ALCOHOL

Will you be selling or supplying alcohol?

- Yes No

Standard Days And Timings

MONDAY

Start

End

Start

End

Give timings in 24 hour clock. (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

TUESDAY

Start

End

Start

End

Continued from previous page...

WEDNESDAY

Start	<input type="text" value="10:00"/>	End	<input type="text" value="24:00"/>
Start	<input type="text"/>	End	<input type="text"/>

THURSDAY

Start	<input type="text" value="10:00"/>	End	<input type="text" value="24:00"/>
Start	<input type="text"/>	End	<input type="text"/>

FRIDAY

Start	<input type="text" value="10:00"/>	End	<input type="text" value="24:00"/>
Start	<input type="text"/>	End	<input type="text"/>

SATURDAY

Start	<input type="text" value="10:00"/>	End	<input type="text" value="24:00"/>
Start	<input type="text"/>	End	<input type="text"/>

SUNDAY

Start	<input type="text" value="10:00"/>	End	<input type="text" value="24:00"/>
Start	<input type="text"/>	End	<input type="text"/>

Will the sale of alcohol be for consumption:

- On the premises Off the premises Both

If the sale of alcohol is for consumption on the premises select on, if the sale of alcohol is for consumption away from the premises select off. If the sale of alcohol is for consumption on the premises and away from the premises select both.

State any seasonal variations

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Non-standard timings. Where the premises will be used for the supply of alcohol at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

The premises may remain open for the sale of alcohol and the provision of late night refreshment from the terminal hour for those activities on New Year's Eve through to the commencement time for those activities on New Year's Day.

State the name and details of the individual whom you wish to specify on the licence as premises supervisor

Continued from previous page...

Name

First name

Family name

Date of birth / /
dd mm yyyy

Enter the contact's address

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Personal Licence number (if known)

Issuing licensing authority (if known)

PROPOSED DESIGNATED PREMISES SUPERVISOR CONSENT

How will the consent form of the proposed designated premises supervisor be supplied to the authority?

- Electronically, by the proposed designated premises supervisor
- As an attachment to this application

Reference number for consent form (if known)

If the consent form is already submitted, ask the proposed designated premises supervisor for its 'system reference' or 'your reference'.

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ADULT ENTERTAINMENT

Highlight any adult entertainment or services, activities, or other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children

Give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups etc gambling machines etc.

N/A

Continued from previous page...

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HOURS PREMISES ARE OPEN TO THE PUBLIC

Standard Days And Timings

MONDAY

Start

End

Start

End

Give timings in 24 hour clock.
(e.g., 16:00) and only give details for the days
of the week when you intend the premises
to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

SUNDAY

Start

End

Start

End

State any seasonal variations

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Non standard timings. Where you intend to use the premises to be open to the members and guests at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

The premises may remain open for the sale of alcohol and the provision of late night refreshment from the terminal hour for

Continued from previous page...

those activities on New Year's Eve through to the commencement time for those activities on New Year's Day.

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LICENSING OBJECTIVES

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b,c,d,e)

List here steps you will take to promote all four licensing objectives together.

The premises may remain open for the sale of alcohol and the provision of late night refreshment from the terminal hour for those activities on New Year's Eve through to the commencement time for those activities on New Year's Day.

b) The prevention of crime and disorder

1. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.

2. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

3. An incident log shall be kept at the premises, and made available on request to an authorised officer of the Licensing Authority or the Police. It must be completed within 24 hours of the incident and will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received concerning crime and disorder
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system, searching equipment or scanning equipment
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service.

c) Public safety

Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.

d) The prevention of public nuisance

1. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.

2. The premises shall only operate as a café/bar. Waiter/waitress service will be available to patrons at all times.

e) The protection of children from harm

Continued from previous page...

1. The premises licence holder will ensure that an age verification policy will apply to the premises whereby all staff likely to be involved in the sale or supply of alcohol will be trained to ask any patron attempting to purchase alcohol, who appears to be under the age of 25 years (or older if the licence holder so elects) to produce, before being sold alcohol, identification being a passport or photocard driving licence bearing a holographic mark or other form or method of identification that complies with any mandatory condition that may apply to this licence.
2. A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the identity of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer of the Licensing Authority at all times whilst the premises are open.
3. There must be no adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children.

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NOTES ON DEMONSTRATING ENTITLEMENT TO WORK IN THE UK

Continued from previous page...

Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this in one of two ways: 1) by providing with this application copies or scanned copies of the documents listed below (which do not need to be certified), or 2) by providing their 'share code' to enable the licensing authority to carry out a check using the Home Office online right to work checking service (see below).

Documents which demonstrate entitlement to work in the UK

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is a British citizen or a citizen of the UK and Colonies having the right of abode in the UK [please see note below about which sections of the passport to copy].
- An expired or current passport or national identity card showing the holder, or a person named in the passport as the child of the holder, is a national of a European Economic Area country or Switzerland.
- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their stay in the UK.
- A **current** passport endorsed to show that the holder is exempt from immigration control, is allowed to stay indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.
- A **current** Immigration Status Document issued by the Home Office to the holder with an endorsement indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A certificate of registration or naturalisation as a British citizen, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.

Continued from previous page...

- A **current** passport endorsed to show that the holder is allowed to stay in the UK and is currently allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder which indicates that the named person can currently stay in the UK and is allowed to work relation to the carrying on of a licensable activity.
- A **current** Residence Card issued by the Home Office to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights or residence.
- A **current** Immigration Status Document containing a photograph issued by the Home Office to the holder with an endorsement indicating that the named person may stay in the UK, and is allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A Certificate of Application, **less than 6 months old**, issued by the Home Office under regulation 18(3) or 20(2) of the Immigration (European Economic Area) Regulations 2016, to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence.
- Reasonable evidence that the person has an outstanding application to vary their permission to be in the UK with the Home Office such as the Home Office acknowledgement letter or proof of postage evidence, or reasonable evidence that the person has an appeal or administrative review pending on an immigration decision, such as an appeal or administrative review reference number.
- Reasonable evidence that a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence in exercising treaty rights in the UK including:-
 - evidence of the applicant's own identity – such as a passport,
 - evidence of their relationship with the European Economic Area family member – e.g. a marriage certificate, civil partnership certificate or birth certificate, and
 - evidence that the European Economic Area national has a right of permanent residence in the UK or is one of the following if they have been in the UK for more than 3 months:
 - (i) working e.g. employment contract, wage slips, letter from the employer,
 - (ii) self-employed e.g. contracts, invoices, or audited accounts with a bank,
 - (iii) studying e.g. letter from the school, college or university and evidence of sufficient funds; or
 - (iv) self-sufficient e.g. bank statements.

Family members of European Economic Area nationals who are studying or financially independent must also provide evidence that the European Economic Area national and any family members hold comprehensive sickness insurance in the UK. This can include a private medical insurance policy, an EHIC card or an S1, S2 or S3 form.

Original documents must not be sent to licensing authorities. If the document copied is a passport, a copy of the following pages should be provided:-

- (i) any page containing the holder's personal details including nationality;
- (ii) any page containing the holder's photograph;
- (iii) any page containing the holder's signature;
- (iv) any page containing the date of expiry; and
- (v) any page containing information indicating the holder has permission to enter or remain in the UK and is permitted to work.

Continued from previous page...

If the document is not a passport, a copy of the whole document should be provided.

Your right to work will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with this guidance.

Home Office online right to work checking service

As an alternative to providing a copy of the documents listed above, applicants may demonstrate their right to work by allowing the licensing authority to carry out a check with the Home Office online right to work checking service.

To demonstrate their right to work via the Home Office online right to work checking service, applicants should include in this application their 9-digit share code (provided to them upon accessing the service at <https://www.gov.uk/prove-right-to-work>) which, along with the applicant's date of birth (provided within this application), will allow the licensing authority to carry out the check.

In order to establish the applicant's right to work, the check will need to indicate that the applicant is allowed to work in the United Kingdom and is not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity.

An online check will not be possible in all circumstances because not all applicants will have an immigration status that can be checked online. The Home Office online right to work checking service sets out what information and/or documentation applicants will need in order to access the service. Applicants who are unable to obtain a share code from the service should submit copy documents as set out above.

Section 20 of 21

NOTES ON REGULATED ENTERTAINMENT

Continued from previous page...

In terms of specific **regulated entertainments** please note that:

- Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
- Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
- Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
- Live music: no licence permission is required for:
 - o a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- Recorded Music: no licence permission is required for:
 - o any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

Continued from previous page...

- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.

Section 21 of 21

PAYMENT DETAILS

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card.

Premises Licence Fees are determined by the non domestic rateable value of the premises.

To find out a premises non domestic rateable value go to the Valuation Office Agency site at http://www.voa.gov.uk/business_rates/index.htm

Band A - No RV to £4300	£100.00
Band B - £4301 to £33000	£190.00
Band C - £33001 to £8700	£315.00
Band D - £87001 to £12500	£450.00*
Band E - £125001 and over	£635.00*

*If the premises rateable value is in Bands D or E and the premises is primarily used for the consumption of alcohol on the premises then you are required to pay a higher fee

Band D - £87001 to £12500	£900.00
Band E - £125001 and over	£1,905.00

There is an exemption from the payment of fees in relation to the provision of regulated entertainment at church halls, chapel halls or premises of a similar nature, village halls, parish or community halls, or other premises of a similar nature. The costs associated with these licences will be met by central Government. If, however, the licence also authorises the use of the premises for the supply of alcohol or the provision of late night refreshment, a fee will be required.

Schools and sixth form colleges are exempt from the fees associated with the authorisation of regulated entertainment where the entertainment is provided by and at the school or college and for the purposes of the school or college.

If you operate a large event you are subject to ADDITIONAL fees based upon the number in attendance at any one time

Capacity 5000-9999	£1,000.00
Capacity 10000 -14999	£2,000.00
Capacity 15000-19999	£4,000.00
Capacity 20000-29999	£8,000.00
Capacity 30000-39000	£16,000.00
Capacity 40000-49999	£24,000.00
Capacity 50000-59999	£32,000.00
Capacity 60000-69999	£40,000.00
Capacity 70000-79999	£48,000.00

Continued from previous page...

Capacity 80000-89999 £56,000.00
Capacity 90000 and over £64,000.00

* Fee amount (£)

DECLARATION

* I/we understand it is an offence, liable on conviction to a fine up to level 5 on the standard scale, under section 158 of the licensing act 2003, to make a false statement in or in connection with this application.

Ticking this box indicates you have read and understood the above declaration

This section should be completed by the applicant, unless you answered "Yes" to the question "Are you an agent acting on behalf of the applicant?"

* Full name

* Capacity

* Date / /
dd mm yyyy

Once you're finished you need to do the following:

1. Save this form to your computer by clicking file/save as...
2. Go back to <https://www.gov.uk/apply-for-a-licence/premises-licence/swale/apply-1> to upload this file and continue with your application.

Don't forget to make sure you have all your supporting documentation to hand.

IT IS AN OFFENCE LIABLE TO SUMMARY CONVICTION TO A FINE OF ANY AMOUNT UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED

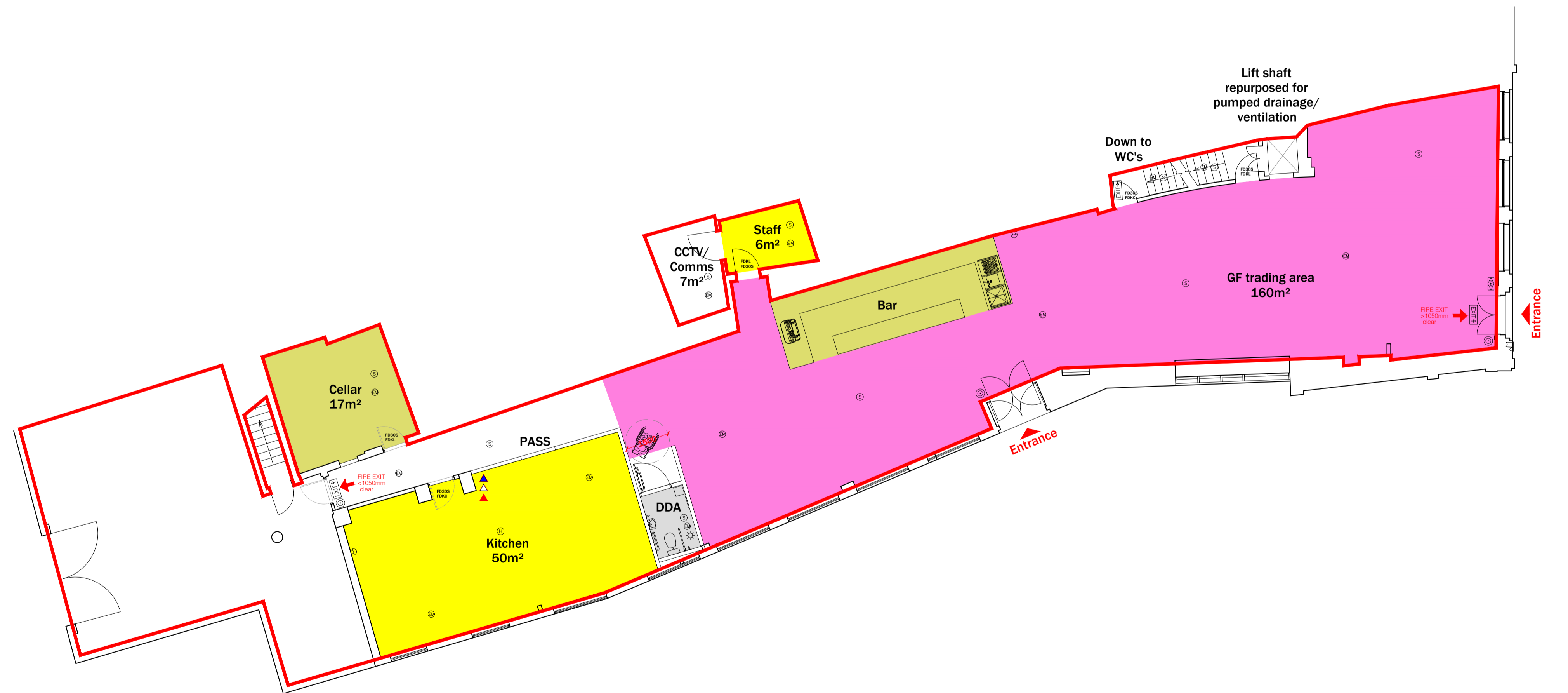
OFFICE USE ONLY

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Fee paid	<input type="text"/>
Payment provider reference	<input type="text"/>
ELMS Payment Reference	<input type="text"/>
Payment status	<input type="text"/>
Payment authorisation code	<input type="text"/>
Payment authorisation date	<input type="text"/>
Date and time submitted	<input type="text"/>
Approval deadline	<input type="text"/>
Error message	<input type="text"/>
Is Digitally signed	<input type="checkbox"/>

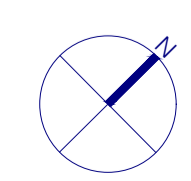
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KEY:

	HEAT DETECTOR/ALARM		AREAS FOR CONSUMPTION OF INTOXICATING LIQUOR
	BELL/SOUNDER		KITCHEN AND STAFF AREAS
	FIRE ALARM PANEL		AREAS FOR STORAGE OF LIQUOR & BAR COUNTER
	SMOKE DETECTOR/ALARM		TOILET ACCOMMODATION
	FIRE ALARM CALL POINT		EMERGENCY EXIT SIGN
	EMERGENCY LIGHT		FIRE DOOR TO PROVIDE 30 MINUTES FIRE PROTECTION & SMOKE RESISTANCE
	VISUAL BEACON LINKED TO THE FIRE DETECTION AND ALARM SYSTEM SO THAT A HEARING IMPAIRED USER CAN SEE A FLASHING WARNING		FIRE DOOR, KEEP LOCKED
	POWDER FIRE EXTINGUISHER		FIRE DOOR, KEEP CLOSED
	FOAM FIRE EXTINGUISHER		PERIMETER OF LICENSED PREMISES
	FIRE BLANKET (1m ²)		



THE ENTIRE PREMISES MAY BE USED FOR THE SALE OF ALCOHOL AND THE PROVISION OF LATE NIGHT REFRESHMENT



Rev:	Description:	Date:
Reade Associates ARCHITECTURAL CONSULTANTS & DESIGNERS The Limes, 3b Waterloo Road Shepton Mallet Somerset BA4 5HG www.readeassociates.co.uk 07640 751750		
Client:	Loungers PLC	
Site:	NEW LOUNGE 13 Market Place Faversham Kent ME13 7AF	
Title:	Proposed	
Status:	Licensing	
Scale:	1:100@A1	Date:
		Jan '24
Drawing No:	0172.03	Drawn:
		DAR
All dimensions to be checked on site before work commences and any discrepancies to be reported.		

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Representation - Mathew Marsh

We are writing to comment on the application for a premises licence for 13 Market Place (the former NatWest Bank), which is very close to our home at ■ West Street ME13 7JE. We are adjacent to the former Ship Inn in Market Place.

We are pleased that the building is being re-purposed but are concerned about the proposed opening hours with the risk of a significant deterioration of the heritage centre of Faversham.

Currently Market Place:

1. Is not a thoroughfare for much traffic. It is closed to traffic on market days and most cars drive around the town centre rather than through it. This makes the town centre uniquely quiet and unspoiled by traffic.
2. Is the heritage centre of Faversham.

The centre of Faversham is a delicate mix of business and residential premises and the proposed opening hours are a serious threat to that balance. We are concerned about the intensification of disruption in the centre of the town. Out of normal business hours the town centre is quiet, apart from licensed premises. Each new licensed premises adds to the nuisance caused in the form of antisocial behaviour, rubbish and cars driving through the Market Square. The Council should note that the roadway in front of the restaurant is not closed to cars, unlike West Street, and in light of the new evening car parking charges in the Central Car Park it is inevitable that a new licensed premises will attract a lot of cars seeking to avoid the charges.

In the first instance we object to any licence being granted in the form of the application because it is confusing. It is unclear whether permission is being sought to sell alcohol until 12pm or 12.30pm. The last request is to “change their opening hours to between 8am and 12:30am, Monday to Sunday” without specifying what they want to do within these opening hours.

Our objections are to:

1. The proposed hours.
2. The grant of permission for take away.
3. The late night disruption to the town centre.

You will see from the table below, only the Leading Light sells alcohol in the town until midnight and only on Friday and Saturday. It is in Preston Street which is quite different to Market Place, not least because it is a thoroughfare for traffic and does not form part of the heritage centre to the town. All other comparable venues close between 10pm and 11pm. There is no basis to grant a licence to the Lounge for longer hours than other established premises selling alcohol.

The addition of another late night take away in the centre of town should not be encouraged. It is one thing to eat a late meal in a restaurant but quite another to take food and drink away.

Most of the shops and restaurants in the vicinity of 13 Market Place share their building with residents. Two of our three bedrooms face West Street and adjoin Market Place. It is not unusual for drinkers leaving the Sun and other pubs to leave noisily at 11pm and we do not welcome the prospect of them being joined by people using the Lounge and its takeaway facility in the early hours of the morning. We are concerned about the increase in noise and disruption to sleep that this will

cause – particularly when people tend to be less well-behaved later in the evening after greater amounts of alcohol have been consumed.

We are concerned that the next step will be for 13 Market Place to obtain a pavement licence for all the hours it is open, with open doors and loud voices and music audible in the surrounding residences.

We support the need for economic activity in the centre of the town. However, its heritage needs to be carefully preserved and any further downgrading would be very unfortunate. In short, the hours of the proposed licence are out of keeping with the town centre.

Comparable Opening Hours

Pub	Mon to Sat	Sun
LOUNGE	10:00 – 24.00 <i>Sell alcohol on and off sales</i> 23:00 – 24.30 <i>Hot food and drink including take aways</i> 8:00 – 24.30 <i>Restaurant?</i>	Closed after midnight Sat Closed after 24:30 Closed after 24.30
Bear	10:30 - 23:00	11:30 - 22:00
Sun	11:00 - 23:00	12:00 -22:30
Vaults	10:00 - 23.00	10:00 -22.30
Leading Light	8:00 - 23:00 (Mon to Thurs) 8:00 - 24:00 (Fri & Sat)	8:00 - 23.00

Representation – Campbell Forsyth

From: campbell forsyth <[REDACTED]>

Sent: 05 March 2024 08:49

To: Licensing (SBC) <Licensing@swale.gov.uk>

Subject: Objection to application for premises license for 13 Market Place

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize [REDACTED] sender and know the content is safe.

We are neighbours with our home at [REDACTED] Court Street which runs into Market Place. We are writing to comment on the application for a premises licence for 13 Market Place (the former NatWest Bank).

It is positive that the building is being re-purposed and that is supported. However, the length of the opening hours would likely be detrimental in changing the nature of the immediate environment in this prominent central position in the town.

Currently, the town square and Court Street are a much more significant mix of residential and commercial than most towns. This is due to its ancient heritage and make the town have a very special character. There are residences immediately above the noted property, to the side of it and in front of it.

This delicate mix of business and residential premises has created a flourishing town centre with reduced anti-social behaviour compared with a number of years ago. The quality of commercial properties, investment and minimal number of empty properties create a positive commercial environment but also a peaceful night time environment people and families can enjoy.

The proposal for late night drinking to 1230 is not in keeping with this and is likely to increase the noise and anti-social behaviour experienced by the town centre residents. There is a bench opposite which the police and residents/commercial units have previously had removed due to the anti-social behaviour, litter and threatening late night behaviour it can attract. This continues. We already experience late night noise as Court street is one of the main thoroughfares for people returning home but with an 11pm cut-off this is a fair and manageable balance.

The proposed opening hours are a serious threat to that balance.

It is also notable that the town square area could easily become overrun with parked cars – which it is not presently. It is currently a scene and location enjoyed by residents and visitors and a major draw to the town.

By comparison, Preston St is now so congested (the adjacent street) that recently due to parking on both sides a car was physically stuck in travelling down the road on an evening.

The nature of a location with later drinking than any other location in Faversham and in such a prominent position would be expected to draw increased rubbish, parking and nuisance – particularly as the late opening hours requested are for drinking.

Therefore we object to any licence being granted for permission to sell alcohol until 1230pm. The application itself does not make sense – but it is assumed when it says opening hours to 1230 this means sales of alcohol. In any event, 12pm (if alternatively that is the request for permission to sell alcohol) would equally be too late – taking into account the loss of amenity due to the significant shift from existing licenses, the cumulative effect, the location and the contextual relationship with the town and its residents and the in the form of the application because it is confusing.

The objections are therefore to:

1. The proposed late night drinking hours.
2. The grant of permission for a late night take away.
3. The late night disruption to the town centre.

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APPENDIX IV – REPRESENTATION IN SUPPORT OF APPLICATION

Representation 1 – In support of the application

From: David Owen [REDACTED]

Sent: 03 March 2024 12:40

To: Licensing (SBC) <Licensing@swale.gov.uk>

Subject: Premises Licence Application - The Lounge, Market Place, Faversham

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Madam/Sir,

I wish to share my views regarding the current Premises Licence Application by The Lounge, Market Place, Faversham.

In my opinion, this would be an excellent addition to the town.

Firstly, this type of restaurant/bar fills a gap in the market. Faversham currently lacks this type of establishment, with the town predominantly dominated by pubs, and Shepherd Neame having an effective monopoly in terms of drinking establishments. The opening of such an establishment will clearly help broaden the variety of food and drink offerings in the town.

Secondly, the new business will occupy a sizeable, empty unit in the heart of the town. At a time when businesses are struggling and closing all over the country, it is vital that we bring empty premises back to life and encourage new businesses in our towns and cities. This new venture will further bring employment opportunities to the town.

Finally, the business in question comprises part of a small and growing chain of bar/restaurants. It is vital we support smaller businesses wherever we can.

Many thanks for your consideration,

David Owen (Faversham resident)

Representation 2 in support of the application

Ernst-Jan de Planque [REDACTED]

TO Licensing (SBC) <Licensing@swale.gov.uk>

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

I'm a local resident and want to express my full support for this application. This type of premises is highly desirable for the town. The product is different from the traditional pubs and would help create the market square with a real heart for the town.

Kind regards,

Ernst de planque

[REDACTED] Forbes Road

Me13 8qf

Sent from my iPhone=

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LOUNGES

AN INTRODUCTION



**“Like all the
comfort of home
but better...
...unless you have
a chef and a bar
in your lounge”**

OUR STORY

Lounges was founded in 2002 by a trio of long-standing friends, Dave Reid, Alex Reilley and Jake Bishop. The motivation was simple and selfish: they wanted somewhere to drink themselves.

Having spent years in the restaurant and bar trade they decided it was time they did their own thing.

An empty opticians on North Street, Bristol seemed to fit the bill. It had planning permission, was just about big enough and in reasonable condition. The 'shell' included a kitchen so they accepted that they would be doing a bit of food, and after a few months of sort-of-not-knowing-what-they-were-doing, The Lounge opened in August 2002.

They liked it a lot and so did a lot of other people. They pondered whether they should open another one, maybe on Gloucester Road, and in what was an absurdly short space of time they did, and Loungers was born. The rest, as they say, is history...



WHAT'S THE DEAL?

A Lounge is a neighbourhood café/bar that combines elements of a restaurant, the British pub and coffee shop culture, all with an independent vibe

Today there are over 190 Lounges in city suburbs and traditional town centres

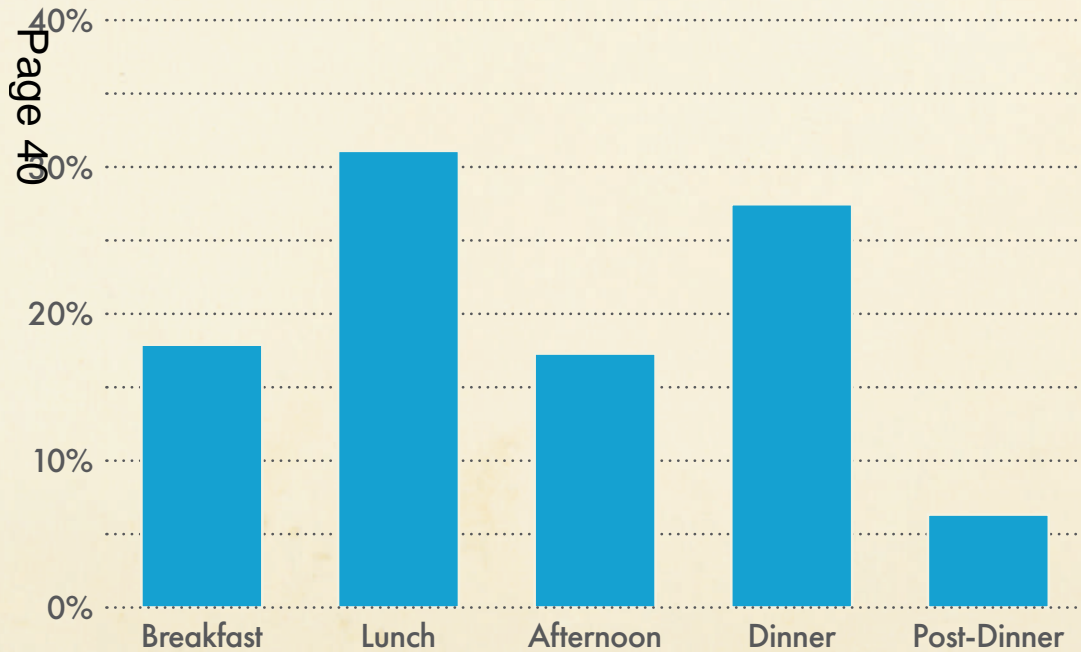


PERFORMANCE

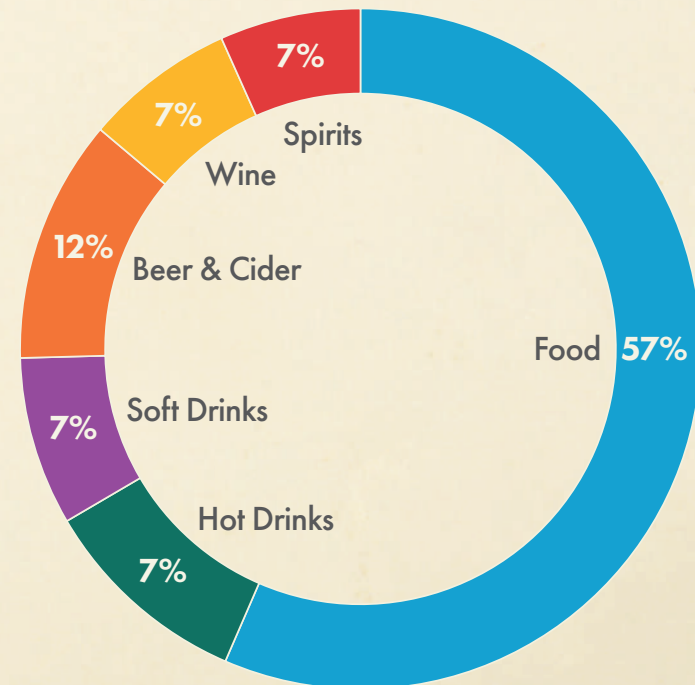
A home from home throughout the day

Lounges offers all-day dining, with the same menu served from 9am to 10pm every day. Sales are well diversified across all day parts and all days of the week.

SALES BY SESSION



SALES MIX





CUSTOMERS

A Lounge is a homely, relaxed and slightly eccentric place, offering quality, value-for-money casual dining and drinking. That means we attract a diverse customer base from breakfast and coffee, to lunch and afternoon tea, through to delicious evening meals.

The concept is informal, resulting in a rolling customer base that adds vibrancy and drives neighbourhood footfall from morning to night. In our customers' eyes, Lounges has no direct competitors: 72% of our guests regard Lounges as a unique proposition—in near equal parts coffee shop, café/bar and restaurant.

We pride ourselves on serving as the hub of our local community. This, combined with our inherently flexible format, has cemented the position of the Lounge as a place to go for many occasions. Customers use us to fulfil different needs across the day, whether that is time to unwind alone or indulging in an evening meal with friends or family.

The distinctive décor and uplifting atmosphere are the key elements of each Lounge that attract people to us—along with the quality of food and our friendly, welcoming staff, of course.

WE EXCEL AT KEY OCCASIONS THROUGHOUT THE DAY

A regular coffee to catch up with friends

A relaxing drink with a partner

The cornerstone of a shopping or cinema trip

Time out alone with something to read

A quick bite or lunch with friends

An evening off from cooking

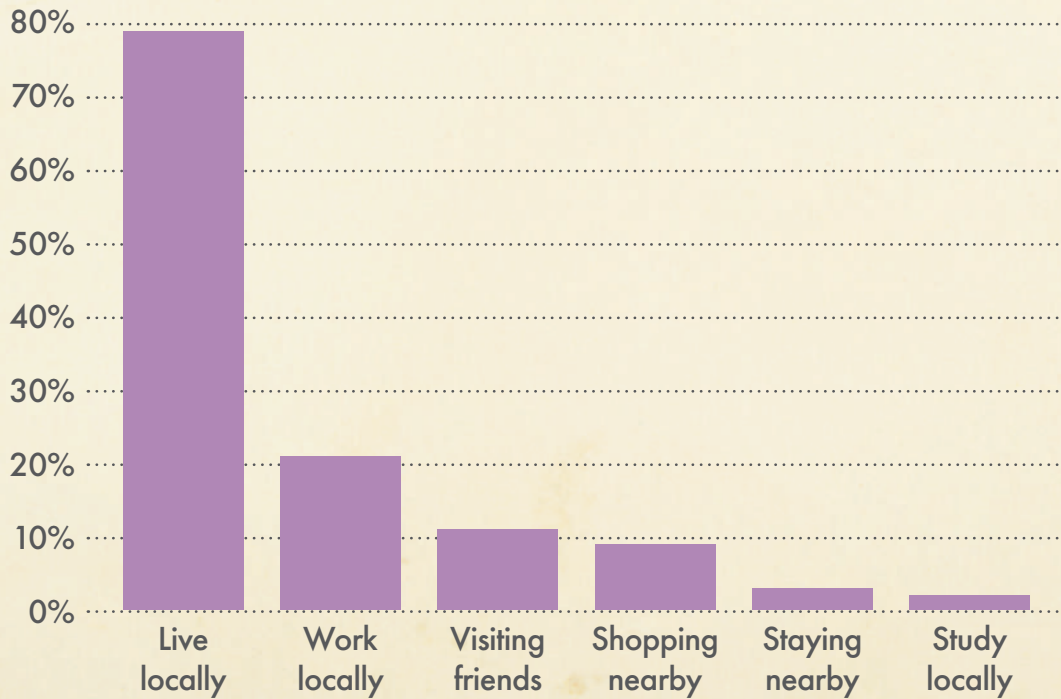
A weekend breakfast with the family



Uniquely appealing for a whole host of occasions

Four-fifths of our customers live locally and seek out Lounges for its relaxed feel, good atmosphere and warm welcome. The brand's broad appeal also makes it a popular destination for local workers.

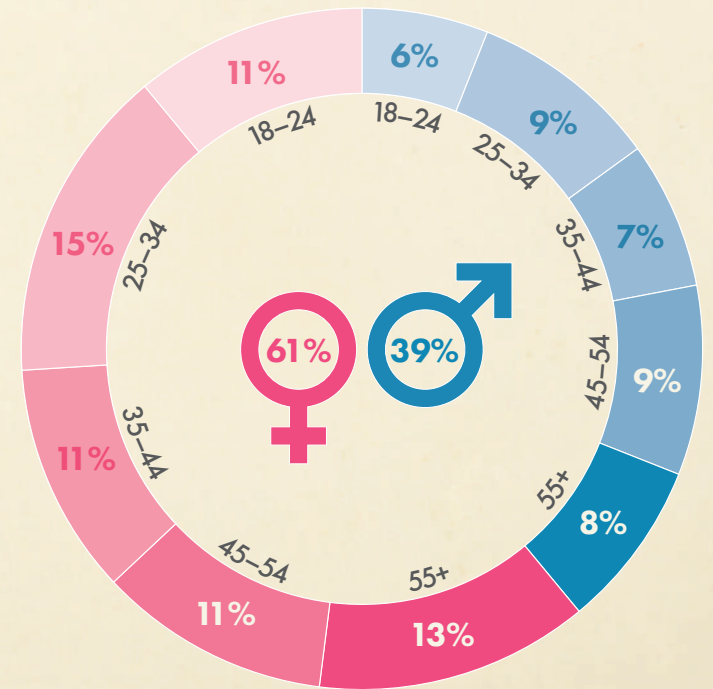
TYPICAL USAGE OCCASION



Broad, nationwide demographic appeal

We offer something for everyone regardless of age, demographic or gender and operate successfully in a diverse range of site types and locations across England and Wales.

DEMOGRAPHIC PROFILE



FOOD

Our menus reflect our personality. We take food really seriously, using the best fresh produce in really creative dishes, but we also make sure our menus are about pleasure, indulgence, and fun—a bit like us.

Everyone is welcome in a lounge, so we look after every taste from fresh, zingy salads to massive burgers with all the trimmings. We spend a lot of time working on exciting new dishes but we'll always be somewhere you can go for classic British food like a cracking bacon butty too.

We know that the kids need to be happy too, so our 'kids' menu features healthy, indulgent and fun dishes.

We've been providing complete vegan and gluten-free menus since 2003. We take pride in ensuring that they are packed with variety, flavour and comfort food classics.

The word is getting out: our overall menu won 'Best Vegan Menu' and our Chocolate Torte won 'Best Dessert' at the recent PETA vegan food awards.



BRUNCH

Lounge Breakfast 9.95
Smoked back bacon, Cumberland sausage, hash browns, baked beans, roasted tomato, button mushrooms, fried egg and white or brown toast 9.95kcal

Veggie Breakfast 9.95
Cheddar & sweetcorn fritters, greens & peppers, hash browns, baked beans, roasted tomato, button mushrooms, fried egg and white or brown toast 74kcal

Big Lounge Breakfast 14.25
Smoked back bacon, Cumberland sausage, hash browns, baked beans, roasted tomatoes, button mushrooms, two fried eggs and white or brown toast 142kcal

Big Veggie Breakfast 14.25
Veggie sausage, cheddar & sweetcorn fritters, greens & peppers, hash browns, baked beans, roasted tomatoes, button mushrooms, two fried eggs and two slices of white or brown toast 142kcal

Shakshuka 9.75
Two poached eggs in a spiced Mediterranean tomato & red pepper sauce with spinach, crispy chickpeas and Greek yogurt, served with grilled flatbread 67kcal

Miami Brunch 10.50
Cheddar & sweetcorn fritters, chopped tomato, avocado, black bean & sweetcorn salsa, pickled red onion, coriander, Aleppo chili, crumbled feta and two poached eggs 111kcal

Lounge Eggs
Two poached eggs served with hollandaise on a toasted English muffin with...
• Smoked back bacon 7.95 64kcal

Smashed Avocado Burger 9.25
With edamame guacamole, chiroto tomato salsa, coriander and avocado. Cheese dressing on topped ciabatta, topped with a poached egg and Aleppo chili 42kcal

Breakfast Muffin 4.25
Toasted English muffin topped with a fried egg, American cheese and your choice of stretchy American or Cumberland sausage 54kcal

Triple Stacked Buttermilk Pancakes 9.25
• Smoked streaky bacon and maple syrup 74kcal
• Blueberries, maple marmalade and berry compote 65kcal

Bacon or Sausage Butty 5.25
Smoked bacon or Cumberland sausage on your choice of white or brown toast 73kcal / 63kcal

Toast 2.95
Your choice of white or brown toast with butter and jam or marmalade or Marmite 42kcal / 46kcal / 39kcal

Calories: All food per serving. Adults need around 2000 kcal per day.

SANDWICHES

Tomato & Mozzarella Panini 7.25
Mozzarella, beef tomato, basil pesto, roasted red pepper sauce and rocket 63kcal

Spicy Chorizo Panini 8.25
Spicy chorizo, mozzarella, pickled chive chili with mature cheddar, edamame guacamole, tomato, mayo and roasted potato 75kcal

Fish Finger Sandwich 9.75
With lettuce and tartare sauce served on your choice of white or brown toast 72kcal

Twisted Chicken Club Ciabatta 9.50
Buttermilk fried chicken, smoked streaky bacon, mature cheddar, edamame guacamole, tomato, smothered with chipotle mayo 52kcal

Add fries 2.25 35kcal
Add sweet potato fries 3.20 27kcal

LUNCHEIME DEAL
Monday - Friday 12pm to 5pm
A mix of soup and hot 6.25

SOUP OF THE DAY
with warm ciabatta and butter, 5.75

BURGERS Served in a brioche bun with house slaw and pick on salad

Lounge Burger 10.95
6oz beef patty, lettuce, tomato, red onion, gherkin and burger sauce 85kcal

Lounge Bacon Cheeseburger 12.95
6oz beef patty, lettuce, tomato, red onion, gherkin, American cheese, smoked streaky bacon and burger sauce 107kcal

Lounge Bacon & Avocado Burger 12.50
6oz beef patty, spicy beef brisket, chorizo, lettuce, tomato, red onion, American cheese, chiroto tomato salsa and burger sauce 103kcal

Smockey Joe Burger 10.75
6oz beef patty, spicy beef brisket, chorizo, lettuce, tomato, red onion, American cheese, chiroto tomato salsa and burger sauce 103kcal

Triple Stacked Buttermilk Pancakes 9.25
• Smoked streaky bacon and maple syrup 74kcal
• Blueberries, maple marmalade and berry compote 65kcal

Bacon or Sausage Butty 5.25
Smoked bacon or Cumberland sausage on your choice of white or brown toast 73kcal / 63kcal

Toast 2.95
Your choice of white or brown toast with butter and jam or marmalade or Marmite 42kcal / 46kcal / 39kcal

Beyond Meat Cheeseburger 13.75
Plant-based patty, lettuce, tomato, pickled red onion, vegan smoked Applewood cheese and chiroto mayo 88kcal

FLATBREADS

Toasted mezza-style pizza, stacked with fresh toppings. Perfect for a light bite

Grilled Chicken Souvlaki 9.25
Grilled herb chicken with tomato & red pepper sauce, red onion and tzatziki 63kcal

Honey Roasted Beetroot & Feta 8.75
With whipped leaf, crispy chickpeas, tomato & red pepper sauce, pomegranate seeds and mint 59kcal

Lebanese Falafel 8.50
With hummus, tomato & red pepper sauce, pickled red onion, mint and pomegranate seeds 74kcal

Add fries 2.25 35kcal
Add sweet potato fries 3.20 27kcal

MEXICAN SUPERBOWL 10.25
Black bean & sweetcorn salsa, edamame guacamole, black beans, pickled red onion, spiced rice, sweet potato with pomegranate molasses, spicy rice and chiroto tomato salsa 54kcal

Buttermilk Fried Chicken 11.75
Lightly spiced chicken breast with house slaw, fries and your choice of chiroto mayo, maple BBQ sauce or chili ketchup 105kcal

Spaghetti Carbonara 12.50
With crispy smoked bacon in cream topped with rocket and warm parmesan 52kcal

Nasi Goreng 12.75
Malaysian-style fried rice with 6oz beef patty, lettuce, tomato, red onion, gherkin and chili sauce, topped with green beans, red chili, spring onion and chili sauce 112kcal

Pulled Brisket Chili 12
Slow-cooked beef brisket, baked mature cheddar, served with spring onion, red chili and burger sauce 110kcal

Biryani Bowl 10.95
Biryani rice, jerkfish, spicy Bembay potatoes, veg and pickled red onions 86kcal

Bang Bang Chicken
Buttermilk fried chicken & tenderstem broccoli, mix of sprouts with bang bang sesame seeds and chili 125kcal

Streak Fries 19.50
8oz 50:50 beef and pork veggie pomegranate and 2.95kcal

VEGgie M FROM 5PM
Order any burger get a glass of hot puddings* on 1

Beyond Meat Cheeseburger 13.75
Plant-based patty, lettuce, tomato, pickled red onion, vegan smoked Applewood cheese and chiroto mayo 88kcal

VEGAN BLT 8.75
Vegan bacon, lettuce, tomato and roasted garlic vegan mayo on white or brown toast 62kcal

VEGAN Bacon Butty 5.25
Vegan bacon on white or brown bread 52kcal

VEGAN Sausage Butty 5.25
Vegan sausage on white or brown bread 69kcal

VEGAN Toast 2.95
Your choice of white or brown toast with veggie spread and jam or marmalade or Marmite 42kcal / 46kcal / 42kcal

EXTRAS...

• Avocado 2.45 102kcal
• Falafel 2.25 145kcal
• Button mushrooms 1.95 33kcal
• Slice of toast 1.40 194kcal
• Edamame guacamole 1.10 65kcal

• Hash browns 1.60 195kcal
• Vegan smoked Applewood cheese 1.40 61kcal
• Vegan bacon 1.95 69kcal

TAPAS

Made for sharing
4.70 for one plate, 12.50 for a tapas board (your choice of 3)

Patatas Bravas 5
With roasted garlic mayo 51kcal

Hummus 5
With crispy chickpeas and garlic & chilli oil, served with toasted pita 57kcal

Sari & Pepper Squid 5
With roasted garlic mayo 57kcal

Honey Whipped Feta 5
With Aleppo chili served with toasted pita 49kcal

Mini Pulled Brisket Chili 5
With warm cheddar, spring onion, chili and yoghurt 21kcal

Mozzarella Arancini 5
With red pepper sauce 32kcal

Meatball Marinara 5
Beef & pork meatballs in a rich tomato & pepper sauce, with veggie parmesan 21kcal

Mezze Grain Bowl 5
With hummus, roasted beetroot, pomegranate seeds and pickled red onions 25kcal

Edamame Guacamole 5
With chiroto tomato salsa and toasted pita 30kcal

Spicy Chicken Wings with your choice of...
• Sesame mayo 52kcal
• Sriracha mayo 44kcal

Warm Chocoatini 5
With warm ciabatta 5.75

SIDES

Garlic Flatbread 3.25 35kcal
with cheese 4.75 56kcal

Fries 2.95 35kcal
with cheese 3.55 47kcal

Sweet Potato Fries 3.85 27kcal

Hollumi Fries 5.75
Smoked chiri jam 51kcal

Onion Rings 3.25 43kcal

Macaroni Cheese 5
With creamy chickpeas and garlic & chilli oil, served with toasted pita 57kcal

House Slow 3.25 26kcal
with chiri & garlic 147kcal

House Salad 3.60
with chery tomatoes and red onion 119kcal

EXTRAS...

• Fried eggs 2kcal
• Peach cheese 8kcal
• Hash browns 1.60 195kcal
• Cumberland sausage 1.20
• Smoked back bacon 2.25
• Hollumi 2.60 8.25
• Avocado 2.45 102kcal
• Hummus 1.10 65kcal
• Chicken 2.60 8.25
• Maple BBQ sauce 7.25kcal
• 100kcal / 95kcal

PUDDING
Lounge Sundae 4
• Chocohug hot brown
• 100kcal / 95kcal

Sticky Tiramisu
With vanilla ice cream

Warm Chocoatini
With warm ciabatta 5.75

VEGAN MEXICAN SUPERBOWL 10.25
Black bean & sweetcorn salsa, edamame guacamole, black beans, pickled red onion, spiced rice, sweet potato with pomegranate molasses, spicy rice, rocket and chiroto tomato salsa 54kcal

VEGAN Biryani Bowl 10.95
Biryani rice, jerkfish & red pepper ranch, spicy Bombay potatoes, with coriander and pickled red onions 82kcal

VEGAN Mezze Salad Bowl 11.25
Roasted beetroot, crispy falafel pieces, hummus, mixed leaves, Peseiro grains, red onion, chery tomatoes, mint and pomegranate seeds 72kcal

CHEEKY MONDAYS
From 5pm
Order any main and get a glass of house wine* 12.50

SIDES

Garlic Flatbread 3.25 35kcal

Fries 2.95 35kcal

Sweet Potato Fries 3.85 27kcal

Tenderstem Broccoli 3.95
with chiri & garlic 147kcal

House Slow 3.25 26kcal

House Salad 3.60
with chery tomatoes and red onion 119kcal

SOUP OF THE DAY
with warm ciabatta 5.75

Calories: All food per serving. Adults need around 2000 kcal per day.

GLUTEN FREE

BRUNCH

Served all day
GF Lounge Breakfast 10.95
Smoked back bacon, gluten free Cumberland sausage, hash browns, baked beans, roasted tomato, button mushrooms, fried egg and a toasted gluten free roll 92kcal

GF Veggie Breakfast 10.95
Cheddar & sweetcorn fritters, greens & peppers, hash browns, baked beans, roasted tomato, button mushrooms, fried egg and a toasted gluten free roll 92kcal

GF Big Lounge Breakfast 15.25
Smoked back bacon, gluten free Cumberland sausage, hash browns, baked beans, roasted tomato, button mushrooms, two fried eggs and a toasted gluten free roll 139kcal

GF Fried Chicken 12.50
Grilled herb chicken, black beans and mature red chili and yoghurt 80kcal

GF Big Veggie Breakfast 15.25
Veggie sausage, cheddar & sweetcorn fritters, greens & peppers, hash browns, baked beans, roasted tomato, button mushrooms, two fried eggs and a toasted gluten free roll 139kcal

BURGERS

Served in a gluten free bun with house slaw and fries or salad 25kcal / 14kcal
Upgrade to sweet potato fries 1.00 27kcal

GF Lounge Burger 11.95
6oz beef patty, lettuce, tomato, red onion, gherkin and burger sauce 74kcal

GF Lounge Bacon Cheeseburger 13.95
6oz beef patty, lettuce, tomato, red onion, gherkin, American cheese, smoked streaky bacon and burger sauce 91kcal

GF Chicken, Bacon & Avocado Burger 13.50
Grilled herb chicken, smoked streaky bacon, avocado, lettuce, tomato, red onion, roasted chiroto mayo and burger sauce 73kcal

GF Smokey Joe Burger 16.25
Smoked chiri jam 51kcal

TAPAS

Made for sharing
4.70 for one plate, 12.50 for a tapas board (your choice of 3)

Vegan Patatas Bravas 5
With roasted garlic mayo 51kcal

Vegan Mezze Grain Bowl 5
With hummus, roasted beetroot, pomegranate seeds and pickled red onions 25kcal

Vegan Black Beans & Sweetcorn 5
With roasted sweet potato and pickled red onions 22kcal

Vegan Hummus 5
With spicy chickpeas and garlic & chilli oil, served with toasted pita 57kcal

Vegan Edamame Guacamole 5
With chiroto tomato salsa and toasted pita 30kcal

VEGAN BLT 8.75
Vegan bacon, lettuce, tomato and roasted garlic vegan mayo on white or brown toast 62kcal

VEGAN Bacon Butty 5.25
Vegan bacon on white or brown bread 52kcal

VEGAN Sausage Butty 5.25
Vegan sausage on white or brown bread 69kcal

VEGAN Toast 2.95
Your choice of white or brown toast with veggie spread and jam or marmalade or Marmite 42kcal / 46kcal / 42kcal

EXTRAS...

• Avocado 2.45 102kcal
• Falafel 2.25 145kcal
• Button mushrooms 1.95 33kcal
• Slice of toast 1.40 194kcal
• Edamame guacamole 1.10 65kcal

• Hash browns 1.60 195kcal
• Vegan smoked Applewood cheese 1.40 61kcal
• Vegan bacon 1.95 69kcal

SOUP OF THE DAY
with warm ciabatta 5.75

MAINS

GF Mexican Superbowl 10.25
Black bean & sweetcorn salsa, edamame guacamole, black beans, pickled red onion, spiced rice, sweet potato with pomegranate molasses, spicy rice, rocket and chiroto tomato salsa 54kcal

GF Buttermilk Fried Chicken 11.75
Lightly spiced chicken breast with house slaw, maple BBQ sauce or chili ketchup 105kcal

GF Nasi Goreng 12.75
Malaysian-style fried rice with chicken and prawns, red chili, spring onion, sesame seeds and chili sauce 112kcal

GF Pulled Brisket Chili 12.50
Slow-cooked beef brisket, black beans and mature red chili and yoghurt 80kcal

GF Warm Chocoatini 5
With warm ciabatta 5.75

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TAPAS

Made for sharing
4.70 for one plate, 12.50 for a tapas board (your choice of 3)

GF Patatas Bravas 5
With roasted garlic mayo 51kcal

GF Hummus 5
With crispy chickpeas and garlic & chilli oil, served with toasted pita 57kcal

GF Honey Whipped Feta 5
With Aleppo chili, served with gluten free bread 37kcal

GF Mini Pulled Brisket Chili 5
With warm cheddar, spring onion, chili and yoghurt 21kcal

GF Mozzarella Arancini 5
With red pepper sauce 32kcal

GF Mezza Grain Bowl 5
With hummus, roasted beetroot, pomegranate seeds and pickled red onions 25kcal

GF Edamame Guacamole 5
With chiroto tomato salsa and toasted pita 30kcal

GF Spicy Chicken Wings with your choice of...
• Sesame mayo 52kcal
• Sriracha mayo 44kcal

GF Warm Chocoatini 5
With warm ciabatta 5.75

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GF Warm Chocoatini 5
With warm ciabatta 5.75

PUDDINGS

GF Lounge Sundae 4
with your choice of...
• Chocohug hot brown 74kcal
• 100kcal / 95kcal

GF Warm Chocolate Brownie 6.50
With vanilla ice cream and chocolate sauce 62kcal

GF Fruity Flapjack 2.70 39kcal

GF Chocolate Brownie 3.25 43kcal

GF Sweetcorn Fritters 5
With warm ciabatta 5.75

DRINK

We rather like a drink at Lounges and have recently completed an exciting overhaul of our drinks offering. From delicate herbal teas to fabulous cocktails, if it's liquid, we stock it.

We pride ourselves on coffee in particular, using a high-quality blend of Central American and Kenyan Arabica beans, which is medium bodied, clean and fruity.

Page 46 Soft drinks include freshly squeezed juices, smoothies, milkshakes, ginger beers, iced teas and our own lemonade.

Our wine list is small but beautifully formed, with whites, reds, rosés and prosecco all by the glass and bottle. We stock an appealing range of popular draught beers, as well as bottled beer and ciders.

Last but by no means least, our cocktails include all the established classics and some fantastic concoctions dreamt up exclusively for Lounges.





DESIGN

The design of a Lounge is characterised by informal, unique interiors with an emphasis on a warm, comfortable atmosphere, often described as a 'home from home'.

The Lounge estate has a consistent look and feel but each Lounge is individually named and tailored to the site and local area, meaning that no two sites are the same.

Our resident interior aficionados bring out the soul of every site, with sympathetic design and murals that celebrate the history and spirit of each local community: think sinking to a battered old club chair under a tassel-y lampshade, overlooked by a huge Roaring Twenties painting and an old family photo of a smiling swimmer being smeared with lard on a crumbly wall with incredibly loud 1970s wallpaper.







LOUNGES

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TheLoungesCafeBar



theLOUNGERS



thelounges

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